



Community Transit Bus Stop Program

Flip to
Learn More!



Community Transit serves more than **1,700 bus stops** across Snohomish County, with more being added as our transit network grows.

The Bus Stop Program focuses on **improving bus stops and the areas riders** use while waiting for transit. Improvements vary by location and are based on the needs of riders, the surrounding area, available funding, and site conditions.

Types of bus stop improvements

Depending on the stop location, improvements can include updating or adding the following features to make stops more comfortable and easier to use:

- Bus shelters
- Benches or other seating
- Accessible boarding areas
- Sidewalks and pathways, including curb ramps
- Curb changes to improve bus movements
- Roadway improvements (such as lane striping changes)
- Trash receptacles



Learn more:

ctgo.org/stopimprovements

(425) 353-7433 | riders@commtrans.org

The Bus Stop Improvement Process

STEP 1

Select stops for improvement



We review ridership data, projected customer wait times, community needs, site conditions (such as accessibility and safety factors), and partner input to identify stops for improvement.

STEP 2

Coordinate with partners and property owners



We work with cities, counties, utilities, nearby property owners, and other stakeholders to coordinate the design and implementation of proposed improvements. When possible, improvements may also be coordinated with other agencies as part of nearby construction projects.

If CT is requesting use of your property for a bus stop improvement, you can expect us to:

- Contact you directly to discuss the proposed improvements and any property needs
- Work with you through any necessary agreements and answer questions
- Take steps to minimize or mitigate impacts to your property, privacy, and the surrounding area during construction

STEP 3

Design the bus stop



We design improvements based on rider needs, site conditions, project costs, nearby properties, and regulatory requirements.

STEP 4

Build the improvements



After design, permitting, and coordination are complete, we or our partners will construct the improvements.

STEP 5

Operate and maintain the stop



For all active Community Transit bus stops we will:

- Install and maintain any equipment at the stop
- Regularly inspect and clean the bus stop area
- Maintain signage with information on transit service and a security line

