

March 2023 Service Change

Board of Directors

December 1, 2022



Status

- Service was temporarily reduced in March 2022 & September 2022 due to staffing shortage and to improve reliability for customers
- Maintaining these changes longer than 12 months requires a Title VI major service change analysis
- Community Transit has published a Title VI major service change analysis that is also in your packet
- Public outreach process started 11/2 and is concluding on 12/1 with a public hearing and Board consideration of service change approval



Cumulative Service Adjustments To Improve Reliability

March 2022
Service
Reductions

- Suspended ~34,000 service hours, reduced frequency on local and commuter routes

September
2022 Service
Reductions

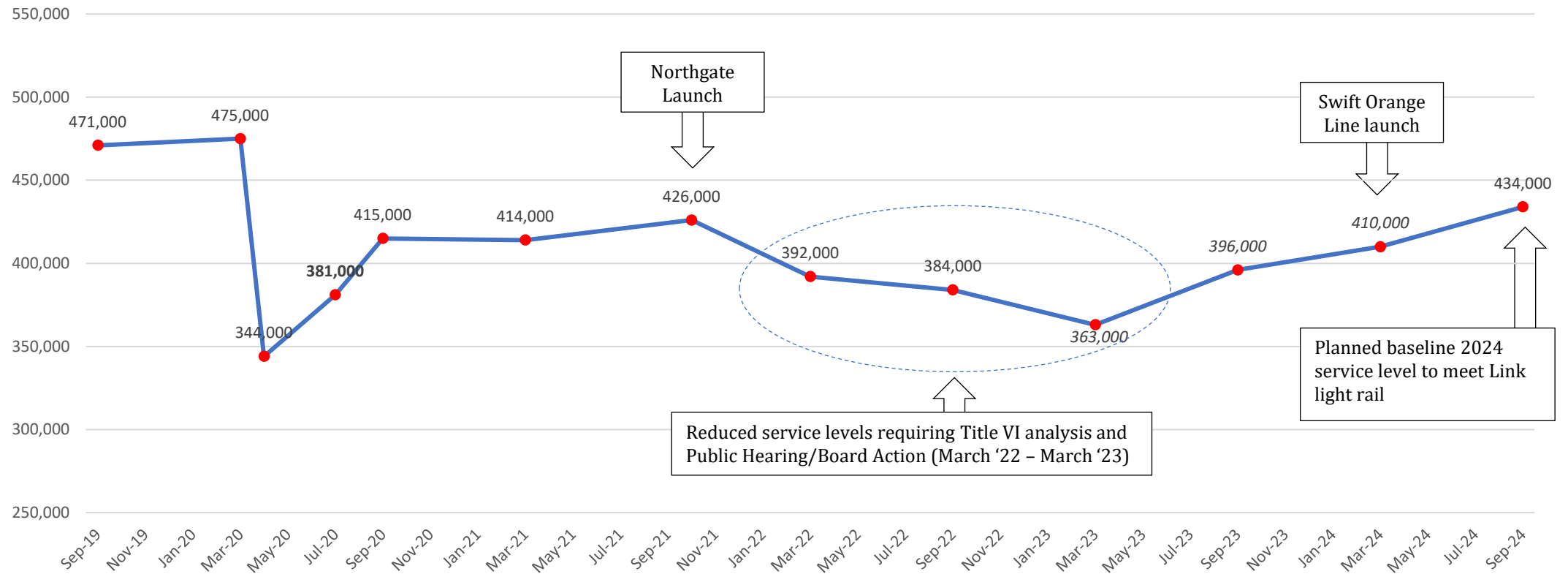
- Suspended 8,000 service hours, reduced frequency on commuter routes

March 2023
Service
Reductions

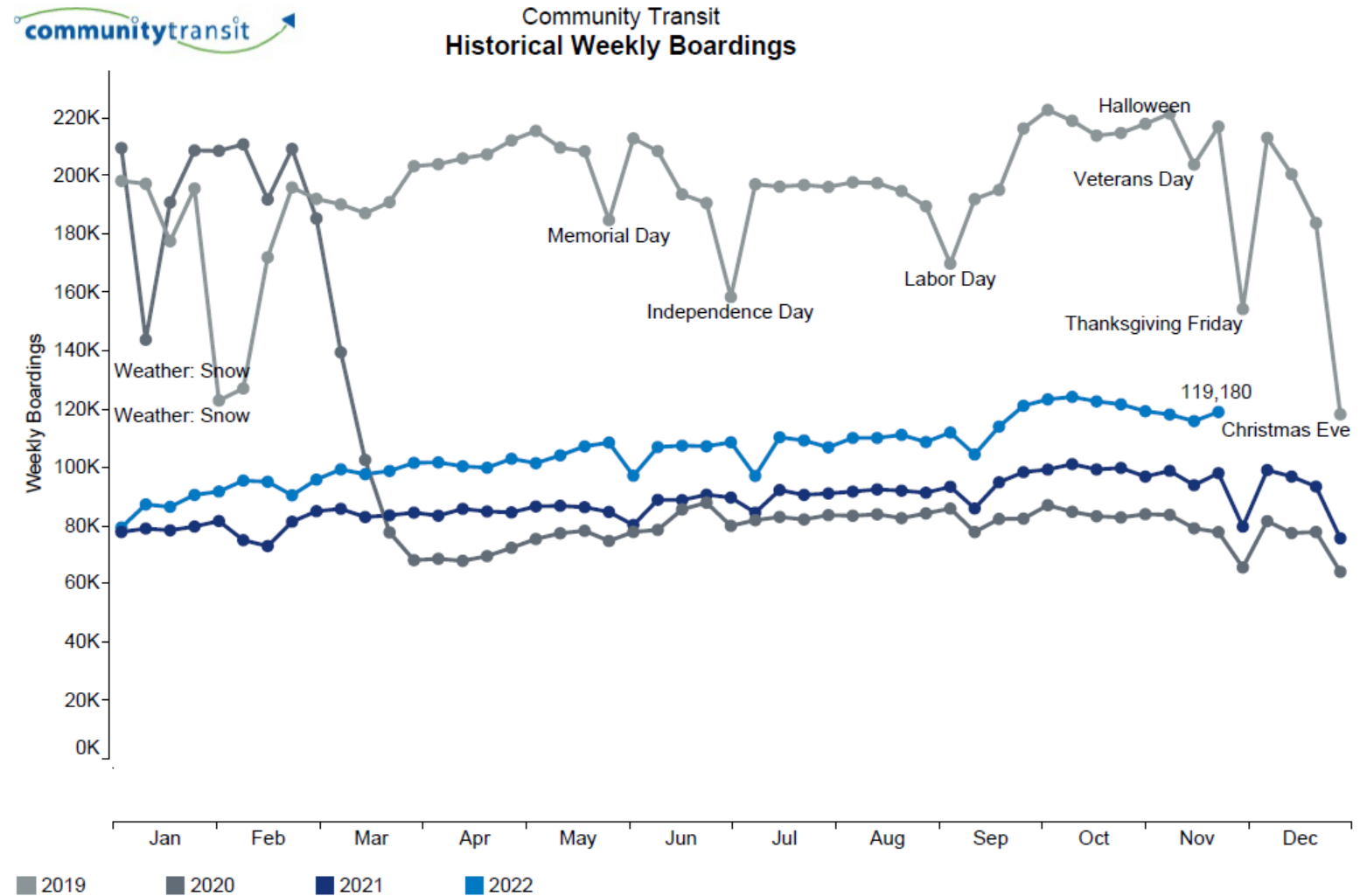
- Suspend additional 21,000 service hours, reduced frequency on local & commuter routes, and selected route modifications

- Total new trips to be suspended = 78 per weekday
- Total remaining trips in system = 1,233
- **94% of current trips remain in operation** and at a higher level of reliability

Annualized Bus Service Hours Directly Operated & Contracted

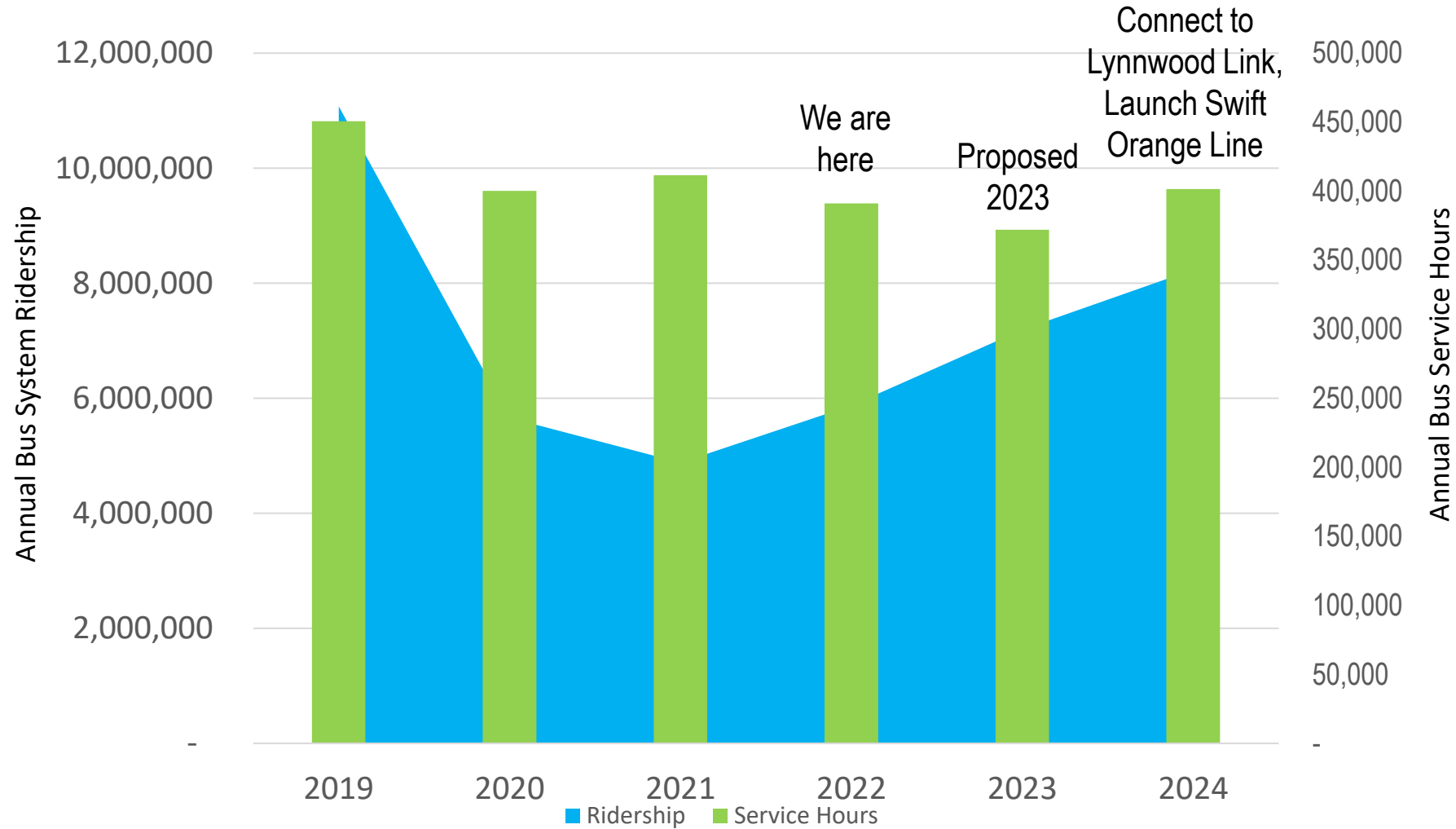


Ridership has continued to grow at a slow but steady pace



Ridership & Service Level

Proposed service level accommodates forecasted ridership



Criteria used in planning service suspensions:

- Remain within Title VI guidelines for distribution of service impacts
- Maintain rural connections
- Adjust weekday service only
- Maintain minimum of 60-minute frequency
- Focus on lowest ridership routes and high frequency routes to reduce rider impact



Services Suspended in March 2022 & September 2022:

Proposal: maintain these suspensions for March 2023 Service Change

- Downtown Seattle routes: 37 trips suspended
 - Northgate routes: 56 trips suspended
 - Local routes: 50 trips suspended
- Total = 143 trips (1,311 trips continue to operate)



Additional Trip Suspensions Proposed for March 2023

Route	Trips Suspended	Trips Remaining	Current Headway	Headway Change
101 (Mariner to Aurora Village)	7	66	30 min	+3 min
105 (Mariner to Bothell)	4	36	30-60 min	+7 min
115 (McCollum to Aurora Village)	12	48	30 min	+8 min
116 (Silver Firs to Edmonds)	12	50	30 min	+9 min
119 (Ash Way to Mountlake Terrace)	1	32	60 min	+2 min
196 (Ash Way to Edmonds)	17	33	30-60 min	+21 min
201 (Smokey Point to Lynnwood)	11	51	30 min	+8 min
202 (Smokey Point to Lynnwood)	11	50	30 min	+8 min
270/271 (Gold Bar to Everett)	Suspend segment between Everett Station and Seaway			
280 (Granite Falls to Everett)	Suspend segment between Everett Station and Seaway			
412 (Silver Firs to Seattle)	2	10	30 min	+1.5 min

- Suspend 78 additional trips
- 1,233 trips continue to operate



Summary: Proposed March 2023 Service Change:

- Continue to suspend 143 trips from March 2022 and Sept. 2022 service changes
- Suspend additional 78 trips (6% of current weekday trips)
- Operate 1,233 trips per weekday
- Customer Experience:
 - Improved service reliability
 - Moderate increase in time between trips on affected routes
 - ~~○ Limited segment suspensions to Seaway Transit Center~~
 - Adequate capacity for current ridership



Title VI analysis

- Review of all routes meeting major service change threshold resulted in the identification of the following routes:
 - 402, 410, 412, 413, 416, 417, 422, 425, 435, 810, 821, 860, 871, 880
- As none of the identified routes contained a change to their pathway, the disparate impact/disproportionate burden analysis focused on available capacity
- As no affected route after the changes was using more than 31% of the available capacity at peak ridership, no impact or burden was found

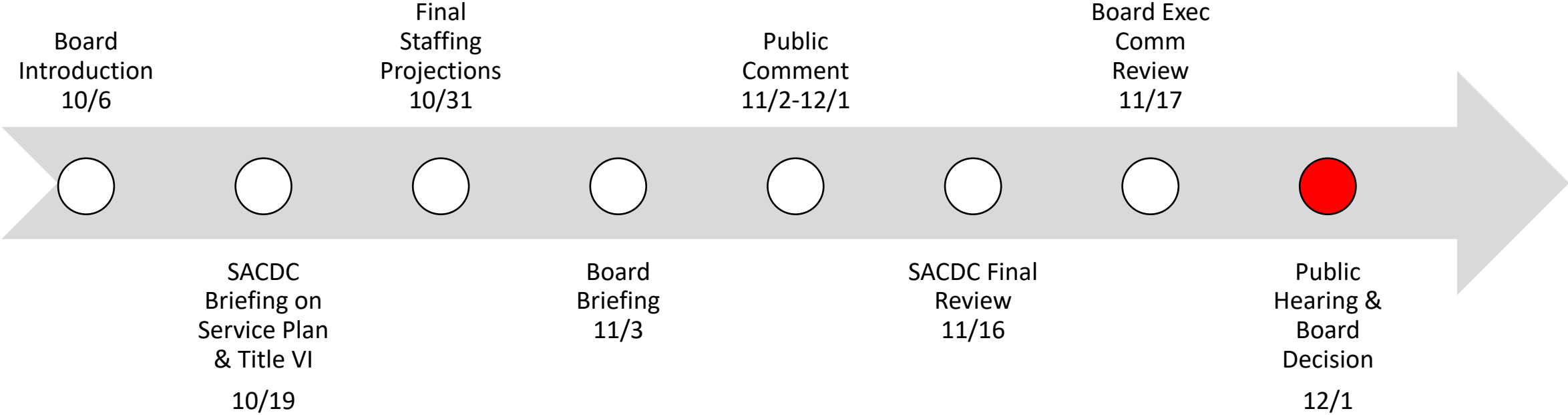


Outreach Results

- Comments being collected on an ongoing basis through December 1 Board hearing
- Current comments received are provided in the packet
- Themes consist of:
 - Concerns over capacity with remaining trips
 - How to connect between Everett Station and Seaway Transit Center
 - Concerns with continuing to make connections between routes



March 2023 Service Change Schedule



In order to meet deadlines for work to accomplish the service change, decision must be made by December 1



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