Summer 2020: Construction to affect service at Mountlake Terrace Transit Center.

Service within Snohomish County and commuter service to King County

communitytransit.org
Important Information

Trip time changes
Most routes have experienced slight changes to their schedules this service change. Please check your trip times, as well as arrival times at your destination.

⚠️ Construction updates

Sound Transit light rail construction continues to affect parking and bus service at Lynnwood Transit Center and Mountlake Terrace Transit Center (MLT TC). See page 25 of this book for information on how to stay connected with changes to our service.

In summer 2020, construction is expected to close the Mountlake Terrace Transit Center Freeway Station for up to six months. During that time, Routes 410, 413, 415, 435, 511, 512 and 513 will not serve the transit center. A special shuttle will provide alternate service between MLT TC and Seattle.

Details about these changes will be available by May 1. Visit communitytransit.org/LinkConstruction for the latest updates on the MLT TC Freeway Station closure.

Holiday Schedule

<table>
<thead>
<tr>
<th></th>
<th>Local Service</th>
<th>Commuter Service to Seattle</th>
<th>Commuter Service to University District</th>
<th>ST Express</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Memorial Day</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Monday, May 25</td>
<td>Sunday Schedule</td>
<td>No Service</td>
<td>No Service</td>
<td>Sunday Schedule</td>
</tr>
<tr>
<td><strong>Independence Day Observed</strong></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Friday, July 3</td>
<td>Sunday Schedule</td>
<td>No Service</td>
<td>No Service</td>
<td>Sunday Schedule</td>
</tr>
<tr>
<td><strong>Independence Day</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Saturday, July 4</td>
<td>Saturday Schedule</td>
<td>No Service</td>
<td>No Service</td>
<td>Saturday Schedule</td>
</tr>
<tr>
<td><strong>Labor Day</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Monday, September 7</td>
<td>Sunday Schedule</td>
<td>No Service</td>
<td>No Service</td>
<td>Sunday Schedule</td>
</tr>
</tbody>
</table>

Transit help in any language

Para obtener más información en su idioma, por favor llame al (425) 353-7433 o (800) 562-1375.

귀하의 언어로 된 정보를 얻으시려면 (425) 353-7433 번 또는 (800) 562-1375 번으로 전화하시기 바랍니다.

За дальнейшей информацией на вашем языке обращайтесь по телефону (425) 353-7433 или (800) 562-1375.

如需获取您的母语版本的更多信息，请拨打 (425) 353-7433 或 (800) 562-1375.
Welcome Aboard

Thank you for riding Community Transit.

Last year we updated our Mission Statement to reflect our focus on helping people get around easily. Our new Mission Statement is: We help people get from where they are to where they want to be.

We recognize that sometimes we are only one part of your overall journey, as there are many transportation choices. We strive to make our part easy, reliable and enjoyable, and to provide service that makes Community Transit a good option for you.

Helping you get to where you want to be also means providing clear and helpful information about our services. For the next several years, Sound Transit Link light rail construction will be underway at Lynnwood Transit Center and Mountlake Terrace Transit Center. This construction will impact bus service and parking. Throughout this process we are working hard to communicate these changes to you as we prepare for light rail service to begin in Snohomish County in 2024.

Later this year, the Mountlake Terrace Freeway Station will close for several months. During the closure, Sound Transit will provide a special shuttle service between the transit center and Seattle. As of this Bus Plus printing we do not yet know the service plan during the freeway stop closure, but we are working closely with our transit partners to communicate these changes to our shared customers. Please read the Important Information entry opposite this page to get more detail on how to stay aware of these updates.

We are committed to quality communication and quality service as we continue to grow. We are looking ahead to connecting our bus service with Link light rail. Service changes over the next four years will focus on preparing for that regional connection, as well as improving bus frequency and connections within our county.

Emmett Heath
CEO, Community Transit
Community Transit Information

Customer Service
Help with trip planning, customer comments and transit information. Interpreters available.

phone:   (425) 353-7433,  (800) 562-1375, TTY Relay: Dial 711
web:   communitytransit.org
email:   riders@commtrans.org
hours:   Monday – Friday  5:30 a.m. to 8 p.m.

RideStore at Lynnwood Transit Center
ORCA pass sales, lost & found, reduced fare permits, information and assistance.

phone:   (425) 348-2350, TTY Relay: Dial 711
address:  20110 46th Ave W, Lynnwood
email:   ridestore@commtrans.org
hours:   Monday – Friday  7 a.m. to 6 p.m.

DART Paratransit (Dial-A-Ride Transportation)
DART is for qualified people with disabilities who are unable to use fixed-route buses.

phone:   (425) 347-5912, (800) 562-1381, TTY Relay:Dial 711 (hearing impaired)
web:   dialaride.org
email:   info@dialaride.org

Travel Training
Free program for senior citizens, people with disabilities, visitors, and non-English-speaking persons to teach the skills to easily ride the bus system.

phone:   (425) 348-2379, TTY Relay: Dial 711
email:   travel.training@commtrans.org
web:   communitytransit.org/traveltraining

Vanpool
Vanpool is for groups of 5-15 commuters who ride to work together in a van.

phone:   (425) 438-2867
email:   vanpool@commtrans.org

Community Transit Administrative Offices
Board meetings are held at 3 p.m. the first Thursday of every month.

phone:   (425) 348-7100, TTY Relay: Dial 711
address:  7100 Hardeson Rd, Everett, WA 98203
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Community Transit Fares

Fares are subject to change.

<table>
<thead>
<tr>
<th>Service</th>
<th>Adult (19-64)</th>
<th>Youth (6-18)</th>
<th>ORCA LIFT and Reduced Fare Permit (Senior 65+/Disabled/Medicare)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local</td>
<td>$2.50</td>
<td>$1.75</td>
<td>$1.25</td>
</tr>
<tr>
<td>All 100 or 200 series routes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commuter</td>
<td>$4.25</td>
<td>$3.00</td>
<td>$2.00</td>
</tr>
<tr>
<td>All 400 or 800 series routes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Swift</td>
<td>$2.50</td>
<td>$1.75</td>
<td>$1.25</td>
</tr>
<tr>
<td>Bus Rapid Transit</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Local fares apply on all 100 or 200 series bus routes within Snohomish County, including service to Bothell and Aurora Village in Shoreline.

Commuter fares apply on 400 or 800 series bus routes traveling between King and Snohomish counties. The full commuter fare is required, regardless of trip length or where you board the bus.

When you pay with cash, have exact fare ready. Drivers do not make change.

Community Transit collects fares on all trips. Passengers are not authorized to ride without paying their full fare; if you choose to ride without paying your fare, you do so at your own risk and may be subject to a $124.00 fine (RCW 36.57A.230).

For Sound Transit fares, see page 208.

ORCA LIFT

Community Transit offers a reduced fare for residents with limited incomes through the ORCA LIFT program.

For Community Transit service:

- Adults and youth pay the same low-income fare with an ORCA LIFT card (see fares above).
- The low-income fare is not available when paying with cash.

To qualify for ORCA LIFT, a resident’s income must be no more than 200 percent of the federal poverty level. For details on eligibility or to apply for an ORCA LIFT card, please visit www.communitytransit.org/ORCALIFT.
Regional Reduced Fare Permit (Senior 65+/Disabled/Medicare)
People age 65 and older, people with disabilities and Medicare card holders are eligible for a reduced fare provided they show a Regional Reduced Fare Permit. The permit entitles holders to a discounted ride on regular bus routes, Sound Transit trains and Link light rail trains throughout the Puget Sound region and on Washington State Ferries. It also allows for a personal care attendant to ride free when traveling with a disabled customer if an attendant is approved as part of the application process.

Permits are free and require a completed application and/or proof of age. Replacement for a lost or stolen card has a processing fee of $3. For more information or to receive an application:
phone: (425) 348-2350
address: Lynnwood Transit Center RideStore
20110 46th Ave W, Lynnwood
email: ridestore@commtrans.org
web: communitytransit.org/reducedfarepermit

All Reduced Fare Permits are also ORCA cards that can be loaded with pre-paid fare (E-purse) or a monthly pass – the permit itself is not valid fare payment. If you have an older permit (non-ORCA), you can exchange it for an ORCA reduced fare permit at no cost.

Youth
Up to two children age 5 and under can ride free when a person responsible for them pays either a full or reduced fare. Additional children are charged youth fare.

Riders age 6 through 18 qualify for youth fares. High school students may be asked to show identification when paying with cash. A youth ORCA card must be purchased in person – at the RideStore at Lynnwood Transit Center or at Everett Station – by the youth, parent or guardian. Bring proof of age or student ID.

Transfers
Customers using cash or Community Transit tickets to pay their fare must pay full fare for each trip they take. Paper transfers are not issued or accepted by Community Transit.

When you use an ORCA card to pay your fare, you can continue your trip on another bus or train while getting credit for the fare you’ve already paid. ORCA transfers are valid for two hours after you first tap your card. If the second part of your trip has a higher fare, the ORCA reader will display the difference and either deduct it from cash value on the card (E-purse) or prompt you to pay the difference in cash.
ORCA Card

ORCA Customer Service
phone: (888) 988-6722 (ORCA)
TTY Relay: 711/1-888-889-6368
web: orcacard.com

One Regional Card for All (ORCA) cards are accepted on most transit buses in the region and on Sounder, Link light rail, Seattle Streetcars and Washington State Ferries.

Adult and youth ORCA cards cost $5. Seniors, people with disabilities or those who have a valid Medicare card can get a Regional Reduced Fare Permit ORCA card for free (see page 5). Once you purchase a card, you can keep it and reload it for many years of convenience and savings. Many large businesses provide ORCA cards for their employees; many colleges provide ORCA cards for their students.

An ORCA card itself is not valid fare payment – you must have cash value (an E-purse) or a current monthly pass loaded onto the card. If your ORCA card is empty or has low fare value, be prepared to pay cash.

ORCA cards are not accepted on DART paratransit buses, Skagit Transit or Island Transit.

ORCA E-purse

ORCA E-purse is like using cash, only better. Newer or less-frequent transit riders can put cash value on an ORCA card, similar to having a pre-paid coffee card. When you tap your card on the ORCA reader, the fare value of your ride is deducted automatically. If you tap your card to ride another bus or train within two hours, you get credit for the fare you’ve already paid.

- E-purse can be used to pay for more than one person (except on Swift) – just let the coach operator know before you tap your card.
- E-purse is also useful for monthly pass-holders who occasionally take trips with a higher fare than their pass value. The difference can be paid with E-purse and is deducted automatically.
- The ORCA reader will give you two beeps and a “low funds” message when your card value is $5 or less. If your card value is too low to pay your fare, be prepared to pay cash.

E-purse may be purchased in any amount from $5 to $300. You can use a credit card to set your ORCA account to load more E-purse automatically when your current amount runs out. ORCA E-purse value never expires.
Monthly Pass

For frequent customers (multiple trips each day or more than 18 roundtrips a month), we recommend a monthly pass. A pass on an ORCA card is good for unlimited rides on transit systems throughout the region in a calendar month. Pick a trip value for the pass based on the fare of your most frequent trip. For instance, buy a $2.50 pass if you’re an adult who takes local Community Transit buses. If you take a bus or train with a higher fare, you can pay the cost difference by having E-purse value on your ORCA card or with cash. Be aware that any fare paid by cash does not receive transfer credit.

If you use the ferry as a passenger (not a vehicle driver), you can load a separate Washington State Ferry monthly pass on your ORCA card, or use your E-purse to pay for individual ferry rides. ORCA E-purse can also be used to pay vehicle boardings on Washington State Ferries.

### Monthly Pass Costs

<table>
<thead>
<tr>
<th>Per-Trip Value</th>
<th>Monthly Pass Cost</th>
<th>Per-Trip Value</th>
<th>Monthly Pass Cost</th>
<th>Per-Trip Value</th>
<th>Monthly Pass Cost</th>
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<td>$0.25</td>
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<td>$72.00</td>
<td>$4.00</td>
<td>$144.00</td>
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</tr>
</tbody>
</table>

### Buying ORCA

ORCA cards are pre-set to charge the correct fare type for the user: adult, low income (LIFT), reduced or youth fare. Adult and youth ORCA cards cost $5. ORCA LIFT (see page 4) and Regional Reduced Fare Permits (see page 5) are free; there is a $3 replacement cost. Once you get your first card, you can add value to it online, by phone, in person or through the mail.

How to get your first ORCA card:
- Visit orcacard.com
- Call (888) 988-6722 (ORCA); TTY Relay: 711/1-888-889-6368
- Use a vending machine at Sound Transit train stations.
- Go to an ORCA Customer Service Center or participating outlet (see pages 8-9).
ORCA Customer Service Centers

New adult, youth and Regional Reduced Fare cards are sold at ORCA Customer Service Centers operated by transit agencies. You may also purchase an adult ORCA card at Sound Transit ticket vending machines. Once you have an ORCA card, you can load a new pass or add value to your E-purse at a retail outlet or Sound Transit ticket vending machine.

Everett Station
3201 Smith Ave, Everett
(425) 257-7777
Monday – Friday  7:30 a.m. to 6:30 p.m.

RideStore at Lynnwood Transit Center
20110 46th Ave W, Lynnwood
(425) 348-2350
Monday – Friday  7 a.m. to 6 p.m.

King County Metro Customer Service
201 S Jackson St, Seattle
(206) 553-3000
Phone: Monday – Friday  8 a.m. to 5 p.m.
In-person: Monday – Friday  8:30 a.m. to 4:30 p.m.

Vending Machines

All Sounder train and Link light rail stations in the region have vending machines. You can purchase a new adult ORCA card or add a pass or cash value to any ORCA card. Machines accept cash, Visa and MasterCard.
ORCA Retail Outlets

You can purchase an adult ORCA card, load a new pass or add E-purse value to your existing ORCA card at retail outlets. ORCA is sold at the store’s customer service counter; hours and acceptable methods of payment vary.

For the most current listing of ORCA retail outlets:

phone: (425) 353-7433
website: communitytransit.org/passoutlets

**ARLINGTON**
Safeway • 20500 Olympic Place
Safeway • 3532 172nd St NE
  (Smokey Point)

**BOTHELL**
QFC • 22833 Bothell-Everett Hwy
Safeway • 20711 Bothell-Everett Hwy
Safeway • 24040 Bothell-Everett Hwy

**EDMONDS**
QFC • 22828 100th Ave W
Safeway • 23632 Hwy 99

**EVERETT**
Albertsons • 520 128th St SW
QFC • 2615 Broadway
QFC • 4919 Evergreen Way
Safeway • 1715 Broadway
Safeway • 4128 Rucker
Safeway • 7601 Evergreen Way
Safeway • 11031 19th Ave SE

**LAKE STEVENS**
Safeway • 717 Hwy 9

**LYNNWOOD**
QFC • 17525-F Hwy 99
Safeway • 14826 Hwy 99
Safeway • 19500 Hwy 99

**MARYSVILLE**
Safeway • 1258 State Ave

**MILL CREEK**
Albertson's • 3322 132nd St SE
QFC • 926 164th SE

**MONROE**
Safeway • 19651 Hwy 2

**MUKILTEO**
QFC • 11700 Mukilteo Speedway

**SNOHOMISH**
Safeway • 1119 13th St

**STANWOOD**
QFC • 27008 92nd Ave NW
## Service & Parking

Community Transit buses serve most cities in Snohomish County as well as downtown Seattle and the University District. Bus routes, park & rides, transit centers, park & pools and other destinations are listed by community. For information on bike lockers, see page 18.

### Arlington

<table>
<thead>
<tr>
<th>Route Numbers</th>
<th>201, 202, 209, 220, 227, 230, 240</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Park &amp; Rides/Transit Centers:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Arlington P&amp;R</strong> • Hwy 9 &amp; 4th St • 🚌 227</td>
</tr>
<tr>
<td><strong>Smokey Point Transit Center</strong> • 3326 Smokey Point Dr • 🚴 201, 202, 209, 220, 227, 230, 240</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Park &amp; Pools:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Smokey Point Community Church</strong> • 17721 Smokey Point Blvd • 🚌 220, 227, 230</td>
</tr>
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</table>

### Bellevue

<table>
<thead>
<tr>
<th>Route Numbers</th>
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### Bothell

<table>
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<tr>
<th>Route Numbers</th>
<th>Swift Green Line, 105, 106, 120, 435, ST 522, ST 532, ST 535, King County Metro</th>
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<table>
<thead>
<tr>
<th>Park &amp; Rides/Transit Centers:</th>
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</thead>
<tbody>
<tr>
<td><strong>Bothell P&amp;R</strong> • 10303 Woodinville Dr • 🚌 ST 522, ST 535, King County Metro</td>
</tr>
<tr>
<td><strong>Canyon Park P&amp;R</strong> • 22400 17th Ave SE • 🚌 🚴 105, 106, 120, 435, ST 532, ST 535, King County Metro</td>
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<table>
<thead>
<tr>
<th>Other Destinations:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>UW Bothell/Cascadia College</strong> • 18115 Campus Way NE 105, 106, ST 522, ST 535, King County Metro</td>
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### Brier

<table>
<thead>
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<th>Route Numbers</th>
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<thead>
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<tbody>
<tr>
<td><strong>Brier P&amp;R</strong> • 22801 29th Ave W • 🚌 111</td>
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</table>

### Darrington

<table>
<thead>
<tr>
<th>Route Numbers</th>
<th>230, Sauk-Suiattle Transit</th>
</tr>
</thead>
</table>

- 🚌 Public parking available
- 🚴 Bike lockers
- ⚠️ Arrive early: Lot may be full before 7 a.m. weekdays
Service & Parking


Park & Rides/Transit Centers:
- **Edmonds P&R** • 21300 72nd Ave W • 🚐 405, 871
- **Edmonds Station** • 210 Railroad Ave • 📜 116, 130, 196, 416, Sounder, Amtrak, Washington State Ferries

Park & Pools:
- **Edgewood Baptist Church** • 20406 76th Ave W • 🚐 119
- **Edmonds Lutheran Church** • 23525 84th Ave W • 🚐 115
- **United Presbyterian Church of Seattle** • 8506 238th St SW • 🚐 416

**EVERETT:** Swift Blue Line, Swift Green Line, 101, 105, 106, 107, 109, 201, 202, 227, 247, 270, 271, 280, 410, 412, 810, 860, ST 510, ST 512, ST 513, ST 532, Sounder, Everett Transit, King County Metro, Skagit Transit, Island Transit, Amtrak

Park & Rides/Transit Centers:
- **Eastmont P&R** • 9029 E El Capitan Way • 🚐 ST 513, Everett Transit
- **Everett Station** • 3201 Smith Ave • 🚐 201, 202, 270, 271, 280, ST 510, ST 512, ST 532, Sounder, Everett Transit, Skagit Transit, Island Transit, Amtrak, Greyhound, Northwestern Trailways
- **Mariner P&R** • 13132 4th Ave W • 🚐 101, 105, 106, 109, 201, 202, 410, 810, 860, Everett Transit nearby: Swift Green Line
- **South Everett Freeway Station** • 112th Street & I-5 • 🚐 510, ST 510, ST 512, Everett Transit
- **Seaway Transit Center** • 7505 Seaway Blvd • 🚐 Swift Green Line, 105, 107, 227, 247, 270, 271, 280, ST 513, Everett Transit, King County Metro

Other Destinations:
- **Everett Community College/WSU Everett** • 201, 202, Everett Transit

**GOLD BAR:** 270, 271

Park & Rides/Transit Centers:
- **Gold Bar P&R** • Hwy 2 & First St • 🚐 270, 271

- 🚐 Public parking available
- 🚴‍♀️ Bike lockers
- 🔴 Arrive early: Lot may be full before 7 a.m. weekdays
Service & Parking

GRANITE FALLS: 280

Park & Rides/Transit Centers:

Granite Falls P&R • 305 S Granite Ave • 🚐
280

LAKE STEVENS: 109, 209, 280, 425

Park & Rides/Transit Centers:

Lake Stevens Transit Center • 9600 Market Place • 🚐_cycle
109, 209, 280, 425

Park & Pools:

Ebenezer Lutheran Church • 2111 117th Ave NE • 🚐
Holy Cross Lutheran Church • 9613 20th St SE (at Hwy 9) • 🚐
109


Park & Rides/Transit Centers:

Ash Way P&R • 16327 Ash Way • 🚐_cycle
109, 112, 115, 116, 119, 196, 201, 202, 410, 413, 415, 810, 860, 880, ST 511, ST 512, ST 532
Lynnwood Transit Center • 20100 48th Ave W • 🚐_cycle
107, 112, 113, 115, 116, 120, 130, 196, 201, 202, 402, 421, 422, 425, 810, 821, 855, ST 511, ST 512, ST 535
Swamp Creek P&R • 3115 164th St SW • 🚐_cycle
112, 413, 415, 880

Park & Pools:

Renew Church • 2721 164th St SW • 🚐_cycle
112, 115, 116, 413, 415, 880
Cypress Semiconductor • 2700 162nd St SW • 🚐

Other Destinations:

Alderwood Mall
107, 113, 115, 116, 196, ST 535

Edmonds Community College
115, 116, 120, 196 Nearby: Swift Blue Line, 101

Public parking available Bike lockers
Arrive early: Lot may be full before 7 a.m. weekdays
Service & Parking

MARYSVILLE: 201, 202, 209, 222, 227, 240, 247, 421, 422, 821

Park & Rides/Transit Centers:
  Marysville Ash Avenue P&R • Ash Ave & 6th St • 🚶‍♂️ 🚴‍♂️
  227, 421, 422
  Marysville at Cedar and Grove P&R • 1310 Grove St • 🚶‍♂️ 🚴‍♂️
  421, 821  Nearby: 201/202
  Marysville I P&R • Ash Ave & 2nd St • 🚶‍♂️
  821
  Marysville II P&R • 3401 116th St NE (west of I-5) • 🚶‍♂️
  247, 422

Park & Pools:
  I-5 & Hwy 531 P&R • 2901 172nd St NE • 🚶‍♂️
  240
  Calvary Chapel Marysville • 1224B Cedar Ave • 🚶‍♂️
  421, 821
  Marysville United Methodist Church • 5600 64th St NE • 🚶‍♂️
  209


Park & Rides/Transit Centers:
  McCollum Park P&R • 620 128th St SE (near Dumas Road) • 🚶‍♂️ 🚴‍♂️
  115, 412, 810, 860  Nearby: Swift Green Line, 105, 109

Park & Pools:
  Advent Lutheran Church • 4306 132nd St SE • 🚶‍♂️
  109, 412
  Mill Creek Community Church • 16415 North Rd • 🚶‍♂️
  115, 116
  North Creek Presbyterian Church • 621 164th St SE • 🚶‍♂️
  115, 116

MONROE: 270, 271, 424, Snoqualmie Valley Transportation

Park & Rides/Transit Centers:
  Monroe P&R • 17433 Hwy 2 (west of fairgrounds) • 🚶‍♂️ 🚴‍♂️
  270, 271, 424

Public parking available  Bike lockers  Arrive early: Lot may be full before 7 a.m. weekdays
Service & Parking

MOUNTLAKE TERRACE: 101, 111, 112, 119, 130, 405, 410, 413, 415, 435, 810, 871, ST 511, ST 512, ST 513, King County Metro

Park & Rides/Transit Centers:
- Mountlake Terrace Transit Center • 6001 236th St SW • 🚐 🚴
  *In summer 2020, construction is expected to close the Mountlake Terrace Transit Center Freeway Station for several months.*
  111, 112, 119, 130, 410, 413, 415, 435, 810, 871, ST 511, ST 512, ST 513, King County Metro

Park & Pools:
- Bethesda Lutheran Church • 23406 56th Ave W • 🚐
  119, 130, 810, 871
- Seattle Meditation Center • 21910 44th Ave W • 🚐
  112

Other Destinations:
- Premera Blue Cross • 7001 220th St SW
  101, 119, 405, 871  Nearby: *Swift* Blue Line

MUKILTEO: 107, 113, 417, 880, Sounder, Everett Transit, Washington State Ferries

SEATTLE

- Downtown Seattle: 402, 405, 410, 412, 413, 415, 416, 417, 421, 422, 424, 425, 435, ST 510, ST 511, ST 512, ST 513, Sounder, Link light rail, King County Metro

- University District: 810, 821, 855, 860, 871, 880, ST 512
  Link light rail, King County Metro

SHORELINE: *Swift* Blue Line, 101, 115, 130, 416, King County Metro, RapidRide E

Park & Rides/Transit Centers:
- Aurora Village Transit Center • 1524 N 200th St • 🚐 🚴
  *Swift* Blue Line, 101, 115, 130, King County Metro, RapidRide E

SILVER FIRS: 109, 116, 412

- 🚐 Public parking available
- 🚴 Bike lockers
-  🚐 Arrive early: Lot may be full before 7 a.m. weekdays
Service & Parking

**SNOHOMISH**: 109, 270, 271, 424

Park & Rides/Transit Centers:
- Snohomish P&R • 1700 Avenue D (east of Hwy 9) • 🏡 🚴‍♂️
  109/270/271 (bus stop nearby), 424

**STANWOOD**: 240, 247, 422

Park & Rides/Transit Centers:
- Stanwood I P&R • Old Hwy 99 & Hwy 532 (near I-5) • 🏡 🚴‍♂️
  247, 422
- Stanwood II P&R • 8701 267th St NW (near Marine Dr) • 🏡
  240, 247, 422, Island Transit

**SULTAN**: 270, 271

Park & Rides/Transit Centers:
- Sultan P&R • Hwy 2 & 10th St • 🏡
  270/271 (westbound bus stop across the street)

**TULALIP / QUIL CEDA VILLAGE**: 209, 222, Tulalip Transit

- 🏡 Public parking available
- 🚴‍♂️ Bike lockers
- 🔴 Arrive early: Lot may be full before 7 a.m. weekdays
Accessibility

Priority for front seats is given to seniors, pregnant passengers, and people with disabilities. For passengers who use mobility devices or can’t step onto the bus, a ramp can be deployed at the front door and up to two wheelchairs accommodated in the seating area at the front of the bus. Coach operators are trained to assist people with disabilities in boarding and in identifying their bus stops.

Community Transit and Dial-A-Ride Transportation (DART) strive to serve anyone in a wheelchair, scooter or walker who can safely board and ride our buses.

For your safety and that of other passengers, we require wheelchairs to be fully secured in accordance with the design of the vehicle. On Swift and our newest buses, wheelchairs may also be parked facing the rear of the bus in a specially designated area with no need for additional securement.

Community Transit will make reasonable modifications to policies and practices where needed to avoid discrimination on the basis of disability and ensure program accessibility.

If you need any materials in an accessible format, please contact Customer Service at (425) 353-7433.

communitytransit.org/accessibility

Travel Training

Community Transit offers free Travel Training for senior citizens, people with disabilities, visitors, and non-English-speaking persons to teach the skills to easily ride the bus system (see pg 28).

phone: (425) 348-2379, TTY Relay: Dial 711
email: travel.training@commtrans.org
web: communitytransit.org/traveltraining

DART Dial-A-Ride Transportation

If you are unable to use Community Transit's regular route buses due to a disability or condition, you may be eligible for Dial-A-Ride Transportation. (see pg 21).

phone: (425) 347-5912, (800) 562-1381, TTY Relay: Dial 711
email: info@dialaride.org
web: dialaride.org
Animals on Buses

Service Animals
Service or guide animals are allowed on all Community Transit buses. Under the Americans with Disabilities Act (ADA), service animals must be harnessed, leashed or tethered, unless these devices interfere with the service animal’s work or the individual’s disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal or other effective controls.

Non-Service Animals
Non-service animals are not allowed on Community Transit commuter buses (routes numbered 400s and 800s).

Pets and non-service animals are allowed on local buses (routes numbered 100s and 200s) with the following rules:

- Dogs must be on a leash and wear a commercially-produced muzzle that covers the mouth and is secured behind the head.
- Small animals such as reptiles, birds or cats must be in a confined carrying container and held on the owner’s lap or at their feet.

In all cases, owners must have complete control of their animal at all times. Animals cannot occupy a seat, block the aisle, wander or annoy other passengers.

On Sound Transit buses, only service animals and small animals in carrying containers are allowed.
Bikes on Buses

Every Community Transit bus is equipped with a bike rack. Bike racks for two or three bikes are on the front of most buses. On Swift, racks for three bikes are inside the back door. Simple instructions for use are printed on the bike rack.

Before the bus arrives, secure loose items on your bike, such as water bottles. Remove baskets or accessories that may block driver views.

Bikes may be loaded or unloaded at any bus stop. It is your responsibility to load and unload your bike; the driver cannot assist you. When you have a bike on board, sit near the front of the bus and watch your bike. Community Transit is not responsible for lost or stolen bicycles.

Exit at the front door and let the operator know you’re unloading your bike. On Swift, simply roll your bike off the rack and out the back door.

Let the coach operator know you are loading or unloading a bike before you step in front of the bus. If the rack is full, the coach operator has discretion to allow you to bring your bike onboard; however, room for passengers and safety always take priority.

Helpful Tip: If there are no other bikes on the rack, load your bike in the front slot with the front wheel pointed towards traffic.
Bike Lockers

Bike lockers are a safe, weatherproof way to store your bike at a park & ride while you complete your trip on a bus, carpool or vanpool. Community Transit has more than 100 lockers around Snohomish County available for lease; other agencies also have lockers.

For more information on bike racks or bike locker locations, availability and leasing:
Phone: (425) 353-7433
Email: bikelockers@commtrans.org
Web: communitytransit.org/bikes

Commute Trip Reduction

Commute trip reduction provides businesses with the tools and resources to develop and implement a worksite transportation program. When employees choose commute options other than driving alone, they reduce traffic, save money and time, and help the environment.

Phone: (425) 353-7433
Web: communitytransit.org/commutetripreduction
Comó Viajar

Community Transit quiere ayudar a todos a viajar en autobús. Llame al servicio de Información al Cliente al (425) 353-7433, y podemos responder a sus preguntas en español, con la ayuda de un intérprete. También puede visitar nuestra página web “Cómo Viajar” en español, para obtener más información: communitytransit.org/espanol.

- Tenga a mano el dinero de la tarifa en efectivo exacto, su tarjeta ORCA o el pase del autobus listo. Los operadores de autobuses no llevan cambio consigo.
- Entre por la puerta delantera y pague al subir al autobús. En Swift, pague su tarifa en la estación antes de que llegue el autobús, y luego ingrese por cualquier puerta. La tarjeta ORCA facilita el pago de las tarifas de autobús y las transferencias a otros autobuses.

Juventud

Hasta dos niños de 5 años de edad o menos pueden viajar gratis cuando la persona responsable por ellos paga un pasaje.

Los jóvenes de entre 6 y 18 años están habilitados para pagar pasajes juveniles.

Pasaje Reducido

Las personas de 65 años o más, las personas discapacitadas y los poseedores de tarjetas de Medicare están habilitados para pagar un pasaje reducido. Puede comprar un Permiso de Tarifa Reducida Regional por $3. El Permiso de Tarifa Reducida Regional puede adquirirse en RideStore en el Lynnwood Transit Center o en la Everett Station.

Tarjeta ORCA

Si su viaje requiere tomar más de un autobús, o si utiliza el autobús todos los días, usted debería adquirir una tarjeta ORCA. La tarjeta ORCA funciona como si fuera efectivo o un pase, haciendo un seguimiento automático del valor de los diferentes pasajes y transferencias, evitándole a usted tener que hacerlo. Basta con dar un golpecito con la tarjeta sobre el logotipo de ORCA de la lectora de tarjetas del autobús o en la estación de tren o Swift. La lectora de tarjetas automáticamente deduce el precio correcto del pasaje o acredita su transferencia. El precio de la tarjeta es de $5. Una vez que obtenga la tarjeta, puede agregar valor en efectivo a la bolsa (E-purse) o como un pase mensual para uso sin límite. Encuentre una lista de dónde puede comprar tarjetas ORCA en la página 7.

Los clientes que paguen en efectivo no reciban transferencias gratuitas y deban pagar por separado cada vez que aborden un autobús.
DART Paratransit
(Dial-A-Ride Transportation)

If you are unable to use Community Transit’s regular route buses due to a disability or condition, you may be eligible for Dial-A-Ride Transportation.

Contact DART to request an application or for more information:

phone: (425) 347-5912
       (800) 562-1381
TTY Relay: Dial 711 (hearing impaired)
email: info@dialaride.org
web: dialaride.org
Rider Eligibility Information: dialaride.org/rider-eligibility

DART Paratransit Fare
The DART fare is $2.50 per trip.

DART Paratransit Passes & Tickets
Community Transit sells DART paratransit monthly passes and tickets, as ORCA cards are not accepted on Dial-A-Ride Transportation vehicles. DART passes and tickets are good for face value on all regular Community Transit buses. They are not accepted by any other transit or paratransit agencies.

To purchase a DART pass or ticket book:
address: RideStore at Lynnwood Transit Center
         20110 46th Ave W, Lynnwood
phone: (425) 348-2350
web: communitytransit.org
hours: Monday – Friday  7 a.m. to 6 p.m.

ADA Visitors
Visitors who reside outside of the Puget Sound region and are certified as ADA paratransit eligible by another transit provider are granted 21 days out of any 365-day period of paratransit service. Individuals who are not certified by another transit provider and claim presumptive eligibility should submit documentation supporting a qualifying disability.
Helpful Rider Tips

- Arrive at your bus stop at least five minutes early and be visible when the bus arrives.
- Each bus stop sign is marked with the numbers of the routes that serve it along with schedule information and a unique stop ID number.
- The lighted sign on the front of the bus lists the route number and the final destination for that trip.
- Have exact change, bus ticket or ORCA card ready.
- Enter at the front door and pay as you get on. Swift riders can board at any door after paying their fare at the station.
- Please give front seats to seniors, pregnant, and disabled passengers.
- Place large items such as strollers and walkers out of the aisle and small items on your lap, under the seat or in the overhead rack if available.
- When you’re a block away from your destination, request the stop by signaling with the yellow bell cord or tape near every seat. Swift stops at every Swift station.
- Avoid unnecessary conversation with the driver when the bus is in motion.
- After exiting, do not cross the street in front of the bus.

Lost & Found

If you lose an item on a Community Transit or Sound Transit bus, contact the RideStore at Lynnwood Transit Center to verify that we have your lost item.

address: RideStore at Lynnwood Transit Center
20110 46th Ave W, Lynnwood
phone: (425) 348-2350
email: ridestore@commtrans.org
hours: Monday – Friday 7 a.m. to 6 p.m.

Found items can usually be picked up after 8 a.m. the next business day and are held for 14 days. Wallets, purses and medications are always given special consideration for quick return to the owner. Bikes are held for 10 days only due to space constraints. Community Transit is not responsible for lost or stolen items.

Items lost at Everett Station will be held at the station’s Customer Service Center, call (425) 257-7777.

For items lost on DART Paratransit, call (425) 347-5912, (800) 562-1381 or TTY Relay: Dial 711 (hearing impaired).

For items lost on the Sounder train, call (888) 889-6368.
Non-discrimination Policy

Community Transit operates its programs and services without regard to race, color and national origin in accordance with Title VI of the Civil Rights Act of 1964.

If you believe you have been discriminated against on the basis of race, color or national origin by Community Transit, you may file a Title VI complaint by completing, signing and submitting the agency’s Title VI Complaint Form.

How to file a complaint with Community Transit:

- Download a PDF of the Title VI Complaint Form from our website or have a form mailed to you by contacting Customer Service.
- Complaints must be filed within 180 days of the alleged discriminatory act and should contain as much detailed information about the alleged discrimination as possible.
- The form must be signed and include your contact information.

If you believe you have been discriminated against for some reason other than race, color or national origin by Community Transit, you may file a complaint by contacting Customer Service.

Community Transit Customer Service
phone: (425) 353-7433, (800) 562-1375, TTY Relay: Dial 711
email: riders@commtrans.org
web: communitytransit.org

Partner Agency Information

Everett Transit
(425) 257-7777
everetttransit.org

Island Transit
Whidbey: (800) 240-8747
Camano: (360) 387-7433
islandtransit.org

King County Metro
(800) 542-7876
(206) 553-3000
metro.kingcounty.gov

Skagit Transit
(360) 757-4433
skagittransit.org

Sound Transit
(888) 889-6368, TTY Relay: Dial 711
soundtransit.org

Tulalip Transit
(360) 716-4206

Washington State Ferries
(800) 843-3779
wsdot.wa.gov/ferries
Personal Conduct

Persons involved in unauthorized or illegal activities are subject to prosecution and/or exclusion from all Community Transit property and services. Additionally, violators could be found guilty of Unlawful Transit Conduct (RCW 9.91.025), which is a misdemeanor crime. Any assault on a transit operator or supervisor is a class C felony (RCW 9A.36.031).

The conduct of persons using the transit system is regulated by Community Transit policy, as well as federal, state and local laws. These rules and laws are in place to make our system safe and secure for all customers.

Unauthorized activities include, but are not limited to:

- Smoking or using e-cigarettes or vaping devices on buses or anywhere in a transit facility or park & ride unless in a designated smoking area.
- Smoking or using e-cigarettes or vaping devices within 25 feet of a bus shelter or Swift station.
- Discarding litter in other than designated receptacles.
- Spitting.
- Carrying unlawful firearms or weapons.
- Possessing any flammable liquid or hazardous materials, including fireworks, car batteries or gasoline.
- Disturbing others by engaging in loud, raucous, unruly, harmful, or harassing behavior.
- Consuming an alcoholic beverage or being in possession of an open alcoholic container.

In addition, while on the bus:

- Shirts and shoes must be worn on the bus. Roller skates or rollerblades must be removed before boarding.
- Keep your belongings clear of the aisle and other seats.
- Do not lie down or place feet on seats.
- Speak quietly when using mobile communication devices so as not to disturb other passengers.
- No eating or drinking on the bus. Food and beverages may only be brought onboard in spill-proof containers.
- Listen to audio devices using headphones to limit the sound to the individual user.
- Dispose of garbage properly.
- Large objects may be allowed on the bus if they do not have sharp edges and if space allows. Fishing poles must be disassembled and secured.
Public Comments

If you want to make a formal comment about Community Transit service, send it to riders@commtrans.org or call (425) 353-7433. Provide as much information as possible, such as the bus number, time of day, route number and description of incident and driver. Compliments, questions and concerns all help improve our service.

Rider Alerts

Community Transit keeps riders informed about real-time impacts to bus service, as well as upcoming changes to service due to construction, holidays or special events.

Visit communitytransit.org/Alerts to keep updated on service impacts when:

- A bus is delayed more than 10 minutes.
- A trip is cancelled.
- A trip is rerouted.

Get Rider Alert information delivered to you:

- By text or email. Subscribe at communitytransit.org/Subscribe.
- On Twitter, get real-time updates at @MyCommTransBus.

RideshareOnline.com

RideshareOnline.com is designed to help commuters join or start a carpool or vanpool, find a last-minute ride and discover other travel choices that help you make the most of your time, reduce congestion and cut your carbon emissions. Many commuters can use RideshareOnline.com to access information on their employer’s commute program and promotional rewards.

For free help starting or joining a carpool or vanpool:

phone: (888) 814-1300
web: RideshareOnline.com
Safety & Security

Community Transit has its own Transit Police Unit which is contracted through the Snohomish County Sheriff’s Office to provide security for our buses, park & rides and facilities. Deputies in uniform or plain clothes routinely patrol our facilities and ride our buses. All activities on our buses may be video and/or audio recorded for your safety. Many park & rides and transit facilities have security cameras.

Service Ambassadors are Community Transit employees who assist riders, either on buses or at bus stops and Swift stations. Ambassadors are authorized to verify fare payment and identification (RCW 81.112.210). Be prepared to show your ORCA card or Swift ticket upon request. A $124 citation may be written for those who fail to pay.

Community Transit collects fares on all trips. Passengers are not authorized to ride without paying their full fare; if you choose to ride without paying your fare, you do so at your own risk and may be subject to a $124 fine (RCW 36.57A.230).

See Something, Say Something

The public plays an important part in ensuring safety - stay alert and be aware of your surroundings. If you see something suspicious - on our buses, at our bus stops, at our park & rides or transit facilities - say something immediately.

Report any suspicious activities or packages to a transit employee or by calling 9-1-1.

- Be alert to unattended packages - backpacks, suitcases or packages placed in out-of-the-way locations.
- Be wary of suspicious behavior and suspicious activity.
- Be alert to people taking pictures of equipment or secure areas.
Snow & Weather Impacts

Occasionally, snow or icy conditions impact Community Transit bus service. While one route may be on snow route, another route may not be.

There are three things you can do to get the most updated information about snow events:

- **Visit** communitytransit.org – Rider Alerts are posted on our website’s home page and updated at least every hour during major weather events. These alerts indicate which routes are on snow route.
- **Sign up for e-alerts** – Visit communitytransit.org/subscribe and select the routes you frequently ride to get email or text alerts about service impacts to your route.
- **Follow @MyCommTrans on Twitter** – Daily service updates are posted to Twitter, by Community Transit and by customers, during weather events and on normal days.

**Snowflakes**

A snowflake symbol at a bus stop indicates that buses will **not stop** at that location if there is measurable snow or ice on the ground. Often, these are stops on hills. **If your bus stop has a snowflake symbol and there is snow or ice on the ground, please wait at another stop.**

**Snow Route Maps**

Our snow route maps give riders more information on where to catch a bus on days when snow or icy conditions are impacting service. Learn more about how to use these snow route maps on page 232.

**For the latest information on weather reroutes:**

web: communitytransit.org
twitter: @MyCommTrans
phone: (425) 353-7433
Travel Training

Travel Training is like Bus Riding 101 provided to senior citizens, persons with disabilities, visitors, and non-English speaking customers. The free program is designed to provide the necessary assistance for each person to successfully learn how to use Community Transit's regular route bus system.

Instruction is customized to meet individual needs and can last from one session to several sessions depending upon how long it takes for the rider to feel safe and confident using Community Transit's regular bus service.

Group presentations and training are available for senior centers and residential facilities, adult family homes, schools, and other organizations. These presentations provide a basic orientation and overview of Community Transit's bus system and public transit options for Snohomish County residents.

phone: (425) 348-2379, TTY Relay: Dial 711
email: travel.training@commtrans.org
web: communitytransit.org/traveltraining

Vanpool

The Puget Sound region has more vanpools on the road than anywhere else in the country. A vanpool is a group of 5-15 commuters who ride together in a van provided by the local transit agency.

Community Transit provides vans for Snohomish County residents and commuters. Vanpools generally follow a set schedule and route, but unlike a bus, these are set by the riders themselves. Rates are based on the size of the van and the daily round-trip mileage.

A vanpool traveling to your workplace may already exist and be in need of additional riders. Your workplace may have an employee transportation coordinator who can help you.

phone: (425) 438-2867, TTY Relay: Dial 711
web: communitytransit.org/vanpool
Website and Social Media

Whether you’re on a smart phone, tablet or desktop computer, Community Transit has the online tools you need to schedule a trip, reload your ORCA card or connect with us on social media.

Visit communitytransit.org to access:

• **BusFinder** – Get real-time bus information by entering your stop number, route number or location.
• **Trip Planner** – Plan your trip today.
• **Schedules & Route Maps** – View the most current bus schedules and route maps anytime.
• **Bus Stops** – Find a complete list of bus stops, as well as a copy of the bus schedule from each stop.
• **Electronic Alerts** – Sign up on our website to receive rider alerts and news, via email or text. Go to communitytransit.org/subscribe.

Join the Conversation

Read our blog, watch our videos and find us on Facebook and Twitter. Whether you “Like” us, “Follow” us, just read along, or learn something new, our goal is to share and talk about topics that are important to you.

**Facebook:**  [facebook.com/communitytransit](https://www.facebook.com/communitytransit)
**Twitter:**  [twitter.com/MyCommTrans](https://twitter.com/MyCommTrans)
**YouTube:**  [youtube.com/communitytransit](https://www.youtube.com/communitytransit)
**Blog:**  [communitytransit.blogspot.com](https://communitytransit.blogspot.com)
Everett Station
3201 Smith Ave, Everett

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<td>Swift Blue Line</td>
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<td>Everett Transit</td>
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ORCA - buy or revalue bus pass
pass sales/customer information/lost & found
drop-off/pick-up area
telephone
bike lockers

Amtrak, Sounder
Due to construction of Sound Transit’s Link light rail station, parking configurations have changed at Lynnwood Transit Center. More changes will take place through 2024.

Visit [communitytransit.org/LinkConstruction](http://communitytransit.org/LinkConstruction) for the latest information.

### Lynnwood Transit Center

20100 48th Ave W, Lynnwood

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<tr>
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<th>Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>C1</td>
<td>120 Westbound, 196 Westbound</td>
</tr>
<tr>
<td>C2</td>
<td>115/116 Westbound</td>
</tr>
<tr>
<td>C4</td>
<td>130</td>
</tr>
<tr>
<td>C5</td>
<td>107, 112 Northbound</td>
</tr>
<tr>
<td>D1</td>
<td>535</td>
</tr>
<tr>
<td>D2</td>
<td>511/512 Northbound</td>
</tr>
<tr>
<td>D3</td>
<td>511/512 Southbound</td>
</tr>
<tr>
<td>D4</td>
<td>421 Southbound, 425</td>
</tr>
<tr>
<td>D5</td>
<td>402, 422 Southbound</td>
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</tbody>
</table>
In summer 2020, the Freeway Station will close for up to six months.

Mountlake Terrace Transit Center
6001 236th St SW, Mountlake Terrace

Due to construction of Sound Transit’s Link light rail station, parking configurations have changed at Mountlake Terrace Transit Center. More changes will take place through 2024.

In summer 2020, the Freeway Station will close for up to six months. Please see the inside front cover of this book for more information.

<table>
<thead>
<tr>
<th>Bay</th>
<th>Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>119</td>
</tr>
<tr>
<td>2</td>
<td>111, 112, KCM 347, 810, 871</td>
</tr>
<tr>
<td>3</td>
<td>130 Westbound</td>
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<tr>
<td>4</td>
<td>130 Eastbound</td>
</tr>
<tr>
<td>6</td>
<td>410, 413, 415, 435, 511, 512, 513 Southbound</td>
</tr>
<tr>
<td>7</td>
<td>410, 413, 415, 435, 511, 512, 513 Northbound</td>
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</table>
Seaway Transit Center
7505 Seaway Blvd, Everett

<table>
<thead>
<tr>
<th>Bay</th>
<th>Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Swift Green Line</td>
</tr>
<tr>
<td>2</td>
<td>Boeing Employee Shuttle</td>
</tr>
<tr>
<td>3</td>
<td>PUD Operations Center</td>
</tr>
<tr>
<td>4</td>
<td>no service</td>
</tr>
<tr>
<td>5</td>
<td>no service</td>
</tr>
<tr>
<td>6</td>
<td>270/271</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Bay</th>
<th>Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>7</td>
<td>Boeing Employee Shuttle</td>
</tr>
<tr>
<td>8</td>
<td>ET 12, ET 70</td>
</tr>
<tr>
<td>9</td>
<td>ET 3</td>
</tr>
<tr>
<td>10</td>
<td>KCM 952</td>
</tr>
<tr>
<td>11</td>
<td>513</td>
</tr>
<tr>
<td>12</td>
<td>105, ET 8</td>
</tr>
</tbody>
</table>
University District

Community Transit  **810, 821, 855, 860, 871, 880**

Sound Transit  **512, Link light rail**
How to Read Maps & Schedules

A Bus route number

B Direction of travel – Shows final destination.

C Timepoints are numbered or lettered and correspond to both the route map and schedule. Bus stops are located near timepoints. Between each timepoint there are additional bus stops. If you plan to board between timepoints, estimate the arrival time based on the timepoint prior to your stop. A full list of stops may be found on the Community Transit website.

D Schedules – Below each timepoint is a column of the times when the bus leaves that location. By reading the timetable from left to right, you can follow the movement of the bus as it travels along its route.

In this example, if you board Route 123 at Hwy 525 & Front St at 11:52 a.m, you will arrive at the Alderwood Mall at 12:15 p.m.

E Colon (:) – indicates that no service is provided to that stop or other stops in that area for that particular trip.

F Letters – indicate a footnote providing further information.

G Bold times – indicate afternoon and evening (PM) trips.

H Callout boxes – highlight destinations or transit centers and list other routes that serve the area.

I Transfer routes – other bus routes that intersect the main route. Passengers can generally connect near the intersections or timepoints shown.
Local Service

Community Transit’s local service is matched to the corridors and communities we serve:

• **Swift Bus Rapid Transit**: Fast, frequent service on the *Swift* Blue Line between Everett and Shoreline and on the *Swift* Green Line between Seaway Transit Center and Canyon Park.

• **Frequent Service Corridors**: Buses every 15-20 minutes on major road corridors in Arlington, Bothell, Everett, Lynnwood, Marysville, Mill Creek and Mountlake Terrace.

• **Important Destinations**: Buses provide direct service to Alderwood Mall, Boeing, Canyon Park, Edmonds Community College, Everett Community College, Mill Creek Town Center, Paine Field, Snohomish County Campus, UW Bothell/Cascadia College and other destinations.

• **Countywide Connections**: Buses serve most cities in our service area.

• **Transit hubs** at Smokey Point Transit Center, Everett Station, Lake Stevens Transit Center, Seaway Transit Center, Mariner Park & Ride, Ash Way Park & Ride, Mountlake Terrace Transit Center, Canyon Park Park & Ride, UW Bothell, Lynnwood Transit Center and Aurora Village provide easy transfers to other buses and systems. We also make ferry and train connections in Edmonds and Mukilteo.
Frequent Service Corridors

*Swift* bus rapid transit lines are Community Transit's most frequent routes, with buses every 10 minutes on weekdays.

Other places in Snohomish County have buses every 15 minutes where routes overlap. This is designed to provide frequent service in high ridership areas.
Swift Bus Rapid Transit

We’re building a colorful network of Swift lines with fast, easy connections.

**Swift Blue Line** our most popular route, serves a 17-mile route between Everett and Shoreline.

**Swift Green Line** our newest bus rapid transit route, provides service between the new Seaway Transit Center in Everett and Canyon Park Park & Ride in Bothell.

The Swift network will continue to grow, with future connections to Link light rail. Visit communitytransit.org/Swift to learn more about plans for expanding the Swift network throughout Snohomish County.

Swift offers several features that make it convenient for riders:

- **Frequent service** - Swift operates every 10 minutes from 6 a.m. to 7 p.m. on weekdays and every 15-20 minutes early mornings, nights and weekends. The best way to know when the next bus is coming is to look at the “Next Bus” sign at the station.

- **Pay fares first** – Riders pay their fares at the station while waiting for the bus, then board at any door. Tapping an ORCA card is the fastest way to pay and can save you money. Ticket vending machines take exact change, Visa or MasterCard.

- **Fast boarding** – Swift buses have three doors. People with bikes board at the rear door and people with mobility devices board at the front, so the middle door is best for all other passengers. Buses stop at all stations, but passengers must be ready to board or deboard immediately; the bus does not wait.
Swift Bus Rapid Transit

Fares
Swift bus rapid transit is local service, and the fare is the same as any other local route.

<table>
<thead>
<tr>
<th></th>
<th>Adult (19-64)</th>
<th>Youth (6-18)</th>
<th>ORCA LIFT and Reduced Fare Permit (Senior 65+/Disabled/Medicare)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Swift</td>
<td>$2.50</td>
<td>$1.75</td>
<td>$1.25</td>
</tr>
</tbody>
</table>

Paying Your Fare

ORCA Card
To use your ORCA card on Swift, simply tap your card at either of the two yellow card readers before the bus arrives. The card readers are located on either end of the Swift station. Tap the ORCA logo on the reader, and wait for the beep to confirm that full payment has been received.

Once you tap your ORCA card, you can get on and off Swift or transfer to other buses for up to two hours. Be sure to tap your ORCA card at every transfer.

ORCA cards can only pay for one Swift fare. Multiple riders in one party should use the ticket vending machines.

ORCA cardholders whose pass value is lower than the Swift fare and who do not have E-purse will need to upgrade their fare with cash or credit at the ticket vending machine. See page 6 for more about ORCA.

Cash or Credit
Each station has two Swift ticket vending machines near the information kiosk. You can use cash, Visa or MasterCard to pay your fare or to pay the difference if the Swift fare is higher than your ORCA pass value (a pass “upgrade”). Machines do not make change, but up to five tickets may be purchased during a single transaction. Visit communitytransit.org/SwiftTickets to learn more about using the Swift ticket vending machines.
Swift tickets are good on all Swift lines but do not transfer to other bus routes.

Riders must keep their tickets as proof of payment for fare enforcement by Service Ambassador or Transit Police. The Swift driver does not need to see it when you board.

Service Ambassadors
Service Ambassadors are Community Transit employees who assist riders, either on buses or at bus stops and Swift stations. Ambassadors are authorized to verify fare payment and identification (RCW 81.112.210). Be prepared to show your ORCA card or Swift ticket upon request. A $124 citation may be written for those who fail to pay.

Accessibility
Swift station platforms are just a few inches shorter than the floor of the bus, making it easy to step aboard.

If you need the wheelchair ramp, enter at the front door. The wheelchair areas on Swift can either be used in the standard, front-facing position or in a rear-facing position that requires no coach operator assistance – simply back up to the padded backboard, set your brakes and pull down the armrest. See page 16 for more information about accessibility on Community Transit buses.

When the bus approaches your station, use the call button in the wheelchair seating area. This will signal the driver that you will be deboarding, and the ramp can be deployed.