Community Transit’s Guaranteed Ride Home Program

Guaranteed Ride Home provides employees with up to six free taxi rides each year to take them home from work up to 65 miles (one-way) in the event of an emergency or unexpected overtime.

Rules for use:
1. Trip to work must have been via a non drive-alone mode which includes carpool, vanpool, bike, walk, bus or walk-on passenger ferry.
2. Trips must meet eligibility:
   a. Employee or family member’s unexpected illness.
   b. Unexpected shift changes (employee learns that day he/she must work late that day), and the normal ride will not be available.
   c. Situations outside the employee’s control that caused a missed ride (carpool driver emergency, missed bus, etc).
3. One approved stop may be made between your worksite and home:
   a. Pharmacy or medical center
   b. Location of family member (ex. sick child’s school)

Community Transit currently contracts with Orange Cab of Everett and Yellow Cab. You must use one of these two companies.

To request a Guaranteed Ride Home:

1. Call one of the service providers.
   - Orange Cab at (425) 783-0000
   - Yellow Cab at (425) 609-7777

2. Tell them you are calling to request a "Community Transit Guaranteed Ride Home." It is very important to say, "Community Transit" since they have many Guaranteed Ride Home contracts. The service providers have your worksite name and address.
3. Participants using Guaranteed Ride Home need to present to the cab driver an authorized voucher.

Service is available to you 7 days a week, 24 hours per day. For reserved taxi trips, a taxi will arrive at your worksite within 10 minutes of the scheduled time. For immediate trip requests, a taxi will arrive at your worksite within 30 minutes after the taxi company takes the request.

If you have any questions about Guaranteed Ride Home please contact Alex Mehn (425) 348-2383 or Debbie Anderson (425) 438-6136 or email ctr@commtrans.org.

If you have any issues with a service provider, please do not call them directly – contact Alex or Debbie.